

7.3.3. DMC-ODS Medication Monitoring

Issue Date: 06/27/2024

Revision History: Not Applicable

References: DMC-ODS Contract, Exhibit A, Attachment 1, JJ. Quality

Management Program, item 10, Annual Quality Improvement Work

Plan.

Policy Owner: Substance Use Disorder and Community Recovery Services

Section Manager

Director Signature: Signature on File

I. Policy Statement

Sonoma County Department of Health Services - Behavioral Health Division (DHS-BHD) Substance Use Disorder and Community Recovery Services Section (SUD) provides Quality Management activities to monitor the safety and effectiveness of medication practices in the Drug Medi-Cal Organized Delivery System (DMC-ODS).

II. Scope

This policy applies to all "Covered Persons", which includes all County of Sonoma employees (full-time, part-time, extra help) and all additional persons who are performing services for DHS, with the exception of Community Based Organization (CBO) staff.

III. Definitions

- A. Drug Medi-Cal Organized Delivery System Plan (DMC-ODS Plan): the Prepaid Inpatient Health Plan (PIHP) operating in Sonoma County serving eligible residents providing automatic and mandatory enrollment of Medi-Cal beneficiaries. Defined by a State-County contract partnership between California Department of Health Care Services and Sonoma County.
- B. Department Health Services- Behavioral Health Division (DHS-BHD): Sonoma County Department of Health Services Behavioral Health Division.

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IV. Policy

DHS-BHD shall implement mechanisms to monitor the safety and effectiveness of medication practices for the DMC-ODS program. The monitoring mechanism shall be under the supervision of a person licensed to prescribe or dispense prescription drugs. Monitoring shall occur at least annually.

V. Procedures

- A. The DHS-BHD Medical Director or a designee licensed to prescribe or dispense prescription drugs is responsible for supervision of all Medication Monitoring functions with support from the psychiatric-medical providers. A summary sheet of programs, number of clients seen for Medication Support Services and number of medical records reviewed is maintained by Program Support staff.
- B. DHS-BHD staff licensed to prescribe, dispense or administer prescription drugs identified by the DHS-BHD Substance Use Disorder and Community Recovery Services Section Manager will review 5 charts annually utilizing the Sonoma County SUD Medication Monitoring Checklist (SUD-100). Results of review will be conveyed to each provider.
- C. DHS-BHD Medical Director or designee reviews all completed Sonoma County SUD Medication Monitoring Checklists (SUD-100) and follows up on obtaining additional information when necessary. Results of review will be conveyed to each provider.
 - 1. If it is determined by the DHS-BHD Medical Director or designee that there is a need for improvement, a summary of Medication Monitoring Results is forwarded to the Section Manager and involved psychiatric provider.
 - 2. Should significant action be required, the Section Manager will work with the Behavioral Health Division Director and Medical Director or designee to arrive at a Plan of Correction.
 - 3. Medication Monitoring results are reported bi-annually to the Quality Improvement Committee (QIC) to show progress made on tasks of the Annual QAPI Workplan.

VI. Forms

A. Sonoma County SUD Medication Monitoring Checklist SUD 100.

VII. Attachments

None.

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